



## COMPLAINTS FORM

### KILCLOON CREDIT UNION

Please complete the details below. Your complaint will be reviewed by the Complaints Officer who may request a meeting/discussion with you in order to get a clearer understanding of the issue. If the matter cannot be resolved satisfactorily by the Complaints Officer, it will be referred to our Complaints Committee.

You will be contacted initially within 5 days of receiving any formal complaint.

**To:** Complaints Officer, Kilcloon Credit Union

**Name of Complainant:** \_\_\_\_\_

**Address of Complainant:** \_\_\_\_\_

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**Membership No. of Complainant:** \_\_\_\_\_

**Description/Nature of Complaint:**

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