

KILCLOON CREDIT UNION

Please complete the details below. Your complaint will be reviewed by the Complaints Officer who may request a meeting/discussion with you in order to get a clearer understanding of the issue. If the matter cannot be resolved satisfactorily by the Complaints Officer, it will be referred to our Complaints Committee.

You will be contacted initially within 5 days of receiving any formal complaint.

To: Complaints Officer, Kilcloon Credit U	Jnion
Name of Complainant:	
Address of Complainant:	
Membership No. of Complainant:	
Description/Nature of Complaint:	

(Please add more pages as/if necessary)
Please attach copies of any relevant documentation and retain a copy of this form and any relevant
documentation for your own records.
Please email this form and any attachments to <u>info@kilcu.ie</u> . If submitting the form by post please post to:
Complaints Officer, Kilcloon Credit Union, The Square, Kilcock, Co. Kildare, W23 Y016.
Signature of Complainant
Date